

SPC European TT Window Warranty

SPC warrants to you, the original purchaser, that any window sold by SPC is free of manufacturing and/or material defects. This Warranty covers only manufacturing and material defects as specified herein. It does not include defects or damages attributed to installation, improper handling and storage, normal weathering or defects caused by accident, fire, flood, vandalism, riot or civil disorder, misuse, abuse by harmful fumes, vapors, solvents, chemicals or chemical pollutants in the atmosphere, mildew, building settlement or structural failure of walls or foundations or if subjected to stresses resulting from localized heat which causes excessive temperature differentials over the glass surface and edges, condensation, minor scratches on glass or any other causes or occurrences beyond SPC's control.

Material & Component Coverage

- **UPVC & Aluminum Extrusions (sashes, frames, glazing bead):** Shall be warranted to be free from chipping, color fade, or corroding for Ten (10) years.
- **Parts and Hardware:** Are covered from manufacturing defects for a period of Ten (10) years.
- **Screens:** Fixed screen frames are covered from manufacturing defects for Ten (10) years. Storm or installation damage is strictly excluded.

Insulated Glass Units are to be warranted from seal failure for a period of thirty (30) years.

Condensation or frost on the inside surfaces of the insulated glass window does not indicate a defect in the window or door or in the installation of the window or door and is not covered in any respect by this warranty. Condensation on glass is a natural result of humidity and temperature.

Important Transportation & Security Notice:

SPC TT windows do not have breather tubes and are not warranted for high elevation transportation. Laminated glass provides limited security vs standard tempered glass but is not warranted to prevent intrusion or break-in.

Discontinuance

SPC reserves the right to improve, change, or discontinue any part or item used in the construction of its windows and doors. Replacement or warranted parts also can be discontinued or substituted at any time.

Exercise of Warranty

The original purchaser shall give written notice to SPC with any claim for defect within 30 days of discovery. SPC will inspect the product for which the claim was made and repair or replace the defective part only after inspection. If inspection is not practical, purchaser shall send digital material to inspect (photos, videos) or return the defective part to SPC. SPC will then ship the repaired part to the original

purchaser or the nearest dealer or distributor. The original purchaser will be responsible for freight or postage charges. Labor and shipping are not included for any warranted item.

Other Conditions

This warranty is expressly in lieu of all other oral or written warranties, liabilities or obligations of SPC. Pertinent state law shall control for what period of time, subsequent to sale, a customer may seek a remedy pursuant to the implied warranty of merchantability or of fitness for a particular purpose. In no event shall SPC be liable for consequential or incidental damages of any kind including; any damage to the building, its contents or any person therein, resulting from the breach of any warranty.

Energy Star Compliance

SPC TT windows are authentic European windows made to European energy standards. As such, SPC TT windows exceed domestic Energy Star standards but are not Energy Star registered for rebate programs. Check your window specifications for more detail.